

Just want to update you with some of the changes we have made in our office due to the COVID-19 outbreak to protect you and our staff:

- We have added additional protective gear for our staff – KN95 masks, face shields, additional protective gowns
- New HEPA filtration units in each operatory
- No coronal polishing for hygiene patients
- No one in the waiting area

Our office follows infection control recommendations made by the America Dental Association (ADA) and the U. S. Centers of Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issues. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

- Plan to have some kind of facial covering to wear when you arrive
- **PLEASE DO NOT COME IF YOU ARE FEELING SICK**
- Call or text us from your car @ 828-670-1966 or wave to us from the window when you arrive so we can check you in
- We will let you know when it is ok to proceed in
- Your provider will meet you at the door
- Wear your mask
- Sanitize your hands when you enter
- We will ask you screening questions
- We will take you temperature with a touchless thermometer
- We will try to maintain social distancing with others
- We will ask you to rinse with a hydrogen peroxide solution before treatment
- Wear your face covering on leaving the operatory